

Einstein Medical Center - Philadelphia

CenteringParenting Covid 19 Scheduling and Protocol

- **Only one Centering session per day**
 - If more than 1 Centering group is scheduled on a given day one group will be switched to the next open day
 - The 2 week and 1-month visits will be kept on the regularly scheduled day if possible
- **Scheduling Zoom virtual Centering sessions**
 - Several days before the Centering session Centering staff will schedule virtual session and send out invitations to scheduled families
 - Invitations will be texted to families using Google voice account
 - 1 – 2 days before session Centering staff will call family to remind them of visit
 - ****Make Google voice account for Centering – goes to Centering phone**
- **Recruiting, 2- week and 1-month visits**
 - Families will continue to be recruited for CenteringParenting sessions
 - Families will be recruited from the term nursery, NICU, and newborn visits in the PAAC
 - Recruited infants should be scheduled on the regular Centering schedule
 - The 2-week visit
 - Only infants who need to be seen will be brought into clinic for the 2-week visit
 - Prior to session, provider will review charts of scheduled patients and communicate with Centering MA as to which infants need to be seen
 - Virtual group session will **NOT** be held for the 2-week visit
 - **Telehealth visits will not be done by Centering for 2-week-old visit (may be done by PAAC staff as appropriate)**
 - **1-month old visit**
 - Only infants who need to be seen will be brought into clinic for the 1-month visit
 - Prior to session, provider will review charts of scheduled patients and communicate with Centering MA as to which infants need to be seen
 - Virtual group session **will** be held for the 1-month visit
 - **Telehealth visits may be done by Centering for the 1-month visit when appropriate**
- **For Centering groups ages 2 months to 24 months**
 - Residents will call families the day before the appointment to take histories (see hybrid visit workflow)
 - Children will be brought in for exams and vaccines the morning of the Centering session
 - Children will be scheduled to come into the Centering room every 15 minutes
 - No more than 2 children with 1 parent/child will be allowed in the Centering room at any time
 - Parents will complete EPDS, **SEEK and ASQs** at time of in-clinic visit
 - Virtual Centering session will be held via Zoom from 1:30 – 2:30 on the day of the Centering session

- Provider who does exams will also do Virtual Centering session
- Provider will complete charts and do billing for patients who were seen
 - Providers should document using regular well child notes (take over the note if one has been started by the resident – see hybrid workflow)
 - Visit should be billed as a regular well child visit
- Patients who had histories taken but who do not show for in-clinic visit will be billed as a telemedicine phone visit (see hybrid visit workflow)
- Providers and Centering MA will communicate at end of session about children who were not seen
- Centering MA will keep track of children who need vaccines and visits