

# The Centering<sup>®</sup> Steering Committee

The Centering Steering Committee is a group of individuals who guide and manage the changes necessary to provide Centering group care at your practice. They lead your internal change through the Start Up process and subsequent steps needed for a successful Centering launch. Once Centering is established, the Steering Committee continuously works to ensure that Centering is successful and sustainable at your site.

## RESPONSIBILITIES

- Convenes regularly to discuss and make decisions about Centering implementation
- Partners with CHI during implementation to meet goals and overcome any challenges
- Builds internal infrastructure using CenteringWorks™ modules
- Explores best practices and challenges affecting sustainability
- Develops and maintains Centering evaluation and data collection
- Works with the Centering team to grow facilitation skills

## WHO TO INCLUDE

The members should be well-respected within your site, have the authority to make informed decisions and be able to exhibit leadership to drive change. Steering committee representatives to consider (but not limited to):

- Centering Coordinator
- Providers & clinical staff
- Front desk staff
- Scheduler
- Billing & coding specialist
- Administrators
- Board members
- Marketing/Public relations
- Budget manager
- Patients
- Specialized staff (i.e. social worker, nutritionist, case manager)

## COMPONENTS

As you build your Steering Committee, consider who your stakeholders are, the effectiveness of the committee and how engaged they will be.



## THE CENTERING COORDINATOR

The Centering Coordinator manages and supports all of the work that keeps Centering running smoothly. We recommend the Centering Coordinator be allotted at least 6-8 hours per week of administrative time for managing Centering at your site.



### CONNECT WITH US!

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